



EDI Code Table Guide (PA CHC)

June 2018

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Introduction

The **EDI Code Table Guide** defines specific codes used in the import interface process, particularly the following fields:

- Visit Edit Reason Code
- Visit Edit Action Taken Code
- Missed Visit Reason Code
- Missed Visit Edit Action Taken Code

Refer to the applicable Homecare EDI Import Interface Process Guide for full details and interface instructions.

This guide is updated on an ongoing basis as system capacities are implemented and additional functionality becomes available.

EDI Assistance

If additional assistance is needed, please submit a ticket to PAsupport@hhaexchange.com. Cases are escalated to the EDI Production Support queue. An available Support Team Members will contact you directly to assist.

Visit Edit Code Tables

The following tables provide the codes and descriptions for the **Visit Edit Reason Code** and the **Visit Edit Action Taken** fields (as well as the **Cancel Missed Visit Reason** and **Cancel Missed Visit Action Taken**) for the following EDI Import Interface files: *Confirmed Visits* and *Billed Visits*.

Visit Edit Reason Codes	
Code	Description
100	Phone number did not link to the client.
101	Client will not let attendant use phone.
102	Client does not have a phone in home.
103	Phone in use by client or individual in client's home.
104	Client received services outside of the home.
105	Client's phone line not working (technical issue or natural disaster).
106	Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended.
107	Address did not link to the client (GPS).
108	Attendant failed to call in.
109	Attendant failed to call out.
110	Attendant failed to call in and out.
111	Attendant called in to or out of the EVV system early or late.
112	Attendant's identification number(s) does not match the scheduled shift.
113	Attendant entered invalid fixed location device code(s).
114	Attendant failed to report to client's home.
115	Fixed location device on order or pending placement in the home.
116	Fixed location device malfunctioned.
117	Attendant unable to use mobile device.
118	Attendant unable to connect to internet or EVV system down.
119	Data Entry Error
120	Agency unable to provide replacement coverage (no show, no replacement).
121	Timesheet Received
122	Other

Visit Edit Action Taken	
Code	Description
10	Confirmed visit with the client or the client's family member/representative and documented.
11	Supervisor approved change.
12	Updated client's phone number and documented.
13	Changed verification collection method and documented.
14	Timesheet received and signed by supervisor.
15	Confirmed visit with outside entity and documented.
16	Visit rescheduled.
17	Updated client's address and documented.
18	New attendant assigned to client.
19	Unverified visit; this service cannot be billed.
20	Service(s) cancelled or suspended until further notice.
21	Timesheet Verified.
22	Mutual Case/ or Cluster Case/ or Live-in Case.
23	Change in schedule.
24	Confirmed with the client or the client's family member/representative and documented (this service cannot be billed).
25	Confirmed with the client or the client's family member/representative and documented.
26	Other

Missed Visit Code Tables

The following tables provide the codes and descriptions for the **Missed Visit Reason Code** and the **Missed Visit Action Taken** fields for the *Additional Visits Info* EDI Import Interface file.

Note: If a Missed Visit is cancelled (unchecked), the codes revert to the Visit Edit Code Tables (Reason and Action Taken) in the previous section.

Missed Visit Edit Reason Codes	
Code	Description
500	AA - Agent arrived, Participant unavailable or not home
501	FD – The participant deferred the scheduled hours, so they can be provided at a different time
502	FR– The participant refused the services that were offered
503	H – Service did not need covered because the participant is in the hospital
504	NA – The assigned staff within the same agency could not cover the service because of illness or some other reason
505	OA – A different agency provided the services
506	PI – Private insurance is covering these hours
507	SP - Service Already Provided by Caregiver
508	UN – Agency is unable to staff the case
509	Other- Please provide details

Missed Visit Edit Action Taken	
Code	Description
50	Confirmed with the client or the client's family member/representative and documented
51	Contact MCO for Backup Plan initiation
52	Replacement Worker Assigned
53	Service(s) cancelled by participant
54	Service(s) suspended by participant
55	Unverified visit; this service cannot be billed
56	Visit rescheduled by agency
57	Visit rescheduled by participant
58	Other- Please provide details